GreenvilleWater

MINUTES OF REGULAR MEETING
COMMISSIONERS OF PUBLIC WORKS
Greenville Water
407 W. Broad Street, Level 2,
Greenville, South Carolina
September 1, 2026
8:30 a.m.

Commissioners of Public Works in attendance:
Chairman James W. Bannister, Vice-Chairman Phillip Kilgore, Debra M. Sofield, Mayor Knox H. White, and John DeWorken. A quorum was present.

Greenville Water Senior Staff in attendance:
Chief Executive Officer Jeff Boss, Chief Operations Officer Jeff Phillips, Chief Human Resources Officer Lisa Bryant, Director of Operations and Maintenance Mark Hattnedorf, Director of I.T. Brad Treas, Director of Water Resources Elizabeth Pierczynski, Director of Business Services Steve Miller, Director of Finance Jacob Polson, Director of Procurement and Contracts Will Bettis, Director of Engineering Dr. Keri Cantrell, Director of Watersheds Drew Langston, Director of Operational Technology Vincent Aikema, Controller Brandi Cawthorn, and Attorney Adam Bach.

The Meeting of the Commissioners of Public Works of the City of Greenville, SC was called to order at 8:30 a.m. by Chairman Bannister.

1. WELCOME

2. PUBLIC COMMENT

No comments were presented.

3. CONSENT AGENDA

Chairman Bannister asked for questions pertaining to the consent agenda items. There being none, he called for approval of the items of the Consent Agenda which were the meeting minutes of the regular Commission meeting for August 4, 2026, the Water Resources Report, New Development, and New Annexations. Commissioner Kilgore moved, seconded by Commissioner Sofield, to approve the items of the consent agenda. The motion passed unanimously.

4. LEGISLATIVE UPDATE

Bob Knight presented the legislative update. He reported that the General Assembly passed legislation that included two funding items for Greenville Water, including $500,000 for watershed protection. The legislation was awaiting the Governor's signature. Mr. Knight explained that, following the closing of the State's books, funding distributions were anticipated to begin in mid-September and that Greenville Water's position in the allocation order was favorable. He further reported that the General

Assembly had adjourned for the year and did not take up the Governor's vetoes of certain items in the original budget. He did not anticipate that the General Assembly would reconvene.

5. OPERATIONS BUDGET FOR 2027

Director of Finance Jacob Polson presented the proposed 2027 Operating Budget. He explained that Greenville Water now prepares the operating budget annually through a collaborative, multi-month process involving Accounting, department directors and managers, executive leadership, the Chief Executive Officer, and the Commission. The budget was developed using conservative assumptions, historical data, current trends, and financial modeling to ensure alignment with Greenville Water's days cash on hand and debt service coverage ratio requirements.

Mr. Polson reviewed major operating initiatives for 2027, including continued watershed and system efficiency efforts; exterior rehabilitation and aesthetic improvements at the Adkins facility for painting, pressure washing, landscaping, and signage; funding for Advanced Metering Infrastructure implementation; stone for critical watershed road maintenance; and a nighttime security agent for the downtown campus. Staff confirmed that the security agent had begun work and reported that nighttime loitering had declined substantially. The agent conducts four random visits between 7:00 p.m. and 4:00 a.m., seven days a week, and provides weekly activity reports. Staff also confirmed that the proposed stone allocation was based on a detailed road maintenance plan.

Mr. Polson reported that capital outlay would decrease from the 2026 budget as recent fleet investments and Greenville Water's partnership with Enterprise Fleet Management had improved fleet value and returned expenditures toward historical levels. The meter budget was expected to remain relatively consistent with 2026; however, new meters purchased in 2027 would be AMI meters rather than AMR meters. He also noted that NSI expenses had been eliminated, with modeling costs moved to professional services and project-related work moved to the capital budget.

Budget offsets included revenues associated with shared merchant fees, billing services, cross-connection compliance fees, and vehicle sales. Mr. Polson stated that Greenville Water's fleet management practices had significantly increased vehicle resale proceeds by selling vehicles before they reached 100,000 miles and incurred higher maintenance costs.

The proposed FEMA operating allocation was reduced from 2026, with a corresponding request to be included in the capital budget. Operating funds would cover in-kind repairs that restore assets to their prior condition, while repairs requiring improvements or other capital treatment would be included in the capital budget. Mr. Polson reported recent progress in the reimbursement process and stated that FEMA reimbursement remained anticipated, although the process continued to be lengthy.
Mr. Polson thanked Mayor White and Commissioner DeWorken for their assistance in securing City Council approval of Greenville Water's bond documents. Following

discussion, Commissioner Kilgore moved, seconded by Commissioner Sofield, to approve the 2027 Operating Budget. The motion passed unanimously.

6. RULES AND REGULATIONS UPDATE

Director of Engineering Dr. Keri Cantrell presented the proposed Rules and Regulations updates, following the Commission's review of the recommended policy revisions at the previous meeting. She reported that no additional comments or edits had been received. The revisions clarify the definitions, application, and high-level process for extension policies, including the respective responsibilities of applicants or property owners and Greenville Water. The updated policy also establishes an inspection and condition assessment fee and a private water main takeover fee of $1.00 per linear foot annually. Additional information regarding the inspection and condition assessment fee will be presented in November. Section 4.4 was revised to clarify metering requirements for accessory structures and accessory dwelling units and to distinguish ownership and metering considerations for apartments, condominiums, and mobile home facilities.

Following the presentation, Commissioner Sofield moved, seconded by Commissioner DeWorken, to approve the Rules and Regulations updates. The motion passed unanimously.

7. INTRODUCTION OF GREENVILLE WATER TELEVISION (GWTV)

Chief Executive Officer Jeff Boss introduced Greenville Water Television (GWTV), an internal employee communication initiative developed by Chief Technology Officer Kenneth Frazier. A brief video clip was presented. Mr. Boss explained that GWTV will highlight information from Greenville Water's monthly employee newsletter and feature various staff members. Public Relations Stakeholder Engagement Specialist Logan Gray is coordinating the filming and production.

GWTV is intended solely for internal use. Employees will receive a direct link, and episodes will remain available on WaterWeb. Directors will also show the approximately five- to six-minute episodes during staff meetings to ensure field employees and others without regular computer access can view them. The initiative is expected to be produced periodically as an additional channel for sharing organizational updates with employees.

8. CHIEF EXECUTIVE REPORT

Chief Executive Officer Jeff Boss reported positive developments regarding FEMA funding. Greenville Water received allocations of approximately $32 million for silt remediation at the North Saluda Reservoir and $8.6 million for work at Table Rock. The funds will be reimbursed as the approved projects are completed. Additional allocations included $24,000 for the North Saluda Dam and $179,000 for the Table Rock Dam to install riprap and further protect the dams from future flooding. Mr. Boss emphasized that the work is preventive and does not speak to any structural deficiency.

Staff continued working with FEMA to finalize cost estimates for watershed fire roads under Section 428 funding. This approach would allow Greenville Water to apply the funds toward watershed road work based on organizational priorities rather than individual projects. Mr. Boss stated that the funding amount was nearing finalization.

Mr. Boss also reviewed proposed state funding for improvements at the North Saluda and Table Rock facilities, including drone and tower infrastructure. Pending final approval of the state budget, the current appropriation would be applied to North Saluda improvements. Greenville Water plans to request an additional $1.5 million in the next state budget for improvements at Table Rock.

Mr. Boss reported that staff was working to finalize the Capital Improvement Plan. He will review the proposed plan individually with each Commissioner before the October meeting to confirm that it reflects staff and Commission priorities.

Mr. Boss recognized Greenville Water employee Lance McSweeney for assisting a motorist whose vehicle was stopped on railroad tracks near Rutherford Road and Warehouse Road as the crossing gates were lowering. Mr. McSweeney exited his Greenville Water vehicle and directed traffic forward, enabling the motorist to clear the tracks safely. Greenville Water recognized him company-wide, presented him with an on-the-spot award, and entered him in the organization's $100 employee recognition drawing.

9. COMMISSION COMMENTS

No comments presented.

10. ADJOURNMENT

There being no further business, the meeting was adjourned at 9:08 a.m.

James Bannister, Chairman

Kimberly Haulter, Executive Assistant